

Season Pass Injury/Illness Insurance Plan Policy  
Effective July 1, 2020 thru March 1, 2021  
Supersedes any previous versions

Cost: \$25.00 per person

This plan is optional and can only be obtained at the same time as the purchase of the season pass. The \$25 fee covers the current winter ski and snowboard season that the season pass was purchased for.

If you become unable to utilize your season pass because of sickness, injury caused by skiing, injury occurring away from the ski area premise, or moving out of state or moving farther than reasonable driving distance, you will receive a prorated refund on the purchase price of your season pass. If you are unable to ski or snowboard for the balance of the season and your change in circumstance occurs:

Purchase Price Refund

- Prior to 12/9/Current winter season           90%
- Prior to 12/23/Current winter season       75%
- Prior to 01/13/Current winter season       50%
- Prior to 01/27/Current winter season       30%
- Prior to 02/10/Current winter season       15%

For sickness or injury, notification must be given to the Tyrol Basin office within 15 days of the injury/diagnosis by the treating or primary care physician's written confirmation of disability and you must relinquish your season pass at the same time before a prorated refund will be given. For injuries that occur between the time the pass is purchased and the start of the ski season, if the doctor is unsure if you will be able to ski or not, please notify the Tyrol Basin office so the date of your call will be noted on your season pass form for possible refund later.

- For valid reasons qualifying you for a refund, the date for a prorated refund will be determined as the date Tyrol Basin has received both your physical season pass card and request.
- Refunds will not be issued for personal transportation issues, changing one's mind after pass purchase, or a pass holder's inability to schedule time to go skiing or snowboarding.
- For any other requests for season pass refunds, your request must be submitted in writing stating the reason you believe you are qualified to receive a refund or prorated refund. If your request is granted, your season pass must be returned to Tyrol Basin before a refund of any kind will be issued. A determination will be made on the request within three weeks of its receipt.
- When refunds are given, they will be applied in the manner they were received. Cash or checks will be returned in the form of a check and credit card refunds will be issued to the same card used in the original transaction. All refunds will be returned to the person who paid for the pass.
- No refunds, partial or otherwise, will be given for any reason after March 1<sup>st</sup> of the current ski season year.