

Season Pass Protection Plan; Shortened Season
Effective July 1, 2021 thru March 1, 2022
Supersedes any previous versions

Cost: \$50.00 per person

This plan is optional and can only be obtained at the same time as the purchase of the season pass. The \$50 fee covers the current winter ski and snowboard season that the season pass was purchased for and includes the Illness/Injury Protection Plan.

If the current winter season is cut short and the season totals less than the span of 80 open days, you will receive a prorated refund on the purchase price of your season pass. Reasons for closure include, but are not limited to, unfavorable weather conditions, pandemic causing government closure of private businesses, and/or zombie apocalypse.

Purchase Price Refund

- 20 or fewer Open Days - 90%
- 21-33 Open Days - 75%
- 34-46 Open Days - 50%
- 47-60 Open Days - 30%
- 61-79 Open Days - 15%
- 80 or more Open Days - 0%

For a prorated refund, as described above, the season passholder purchaser would need to contact Tyrol Basin within 15 days of the official season closing date. Refunds are not automatically processed. Isolated closures (both full day and partial day) over the course of the season are normal and expected. This plan is meant to provide refunds (for season passholders that have purchased the plan) if Tyrol Basin must close for the remainder of the season without plans to reopen until the following season.

- For valid reasons qualifying you for a refund, the date for a prorated refund will be determined as the date Tyrol Basin has received both your physical season pass card and request.
- Refunds will not be issued for personal transportation issues, changing one's mind after pass purchase, or a passholder's inability to schedule time to go skiing or snowboarding.
- For any other requests for season pass refunds, your request must be submitted in writing stating the reason you believe you are qualified to receive a refund or prorated refund. If your request is granted, your season pass must be returned to Tyrol Basin before a refund of any kind will be issued. A determination will be made on the request within three weeks of its receipt.
- When refunds are given, they will be applied in the manner they were received whenever possible. Cash or checks will be returned in the form of a check and credit card refunds will be issued to the same card used in the original transaction. All refunds will be returned to the person who paid for the pass.
- No refunds, partial or otherwise, will be given for any reason after March 1st of the current ski season year.