

Season Pass Protection Plan; Injury/Illness
Effective July 1, 2024 thru March 1, 2025
Supersedes Any Previous Versions

Cost: \$35.00 per person

This plan is optional and can only be obtained at the same time as the purchase of the season pass. The \$35 fee covers the current winter ski and snowboard season that the season pass was purchased for.

If you become unable to utilize your season pass because of sickness, injury caused by skiing, injury occurring away from the ski area premise. You will receive a prorated refund on the purchase price of your season pass. If you are unable to ski or snowboard for the balance of the season and your change in circumstance occurs:

Purchase Price Refund

- Prior to 12/9/Current winter season - 90%
- Prior to 12/23/Current winter season - 75% • Prior to 01/13/Current winter season - 50% • Prior to 01/27/Current winter season - 30%
- Prior to 02/10/Current winter season - 15%
- After 02/10/Current winter season - 0%

For a prorated refund, as described above, the season passholder purchaser would need to contact Tyrol Basin within 15 days of the injury/diagnosis by the treating or primary care physician's written confirmation of disability and must relinquish the physical season pass card at the same time and before the refund is given. For injuries that occur between the time the pass is purchased and the start of the ski season, if the doctor is unsure if the passholder will be able to ski or not, please notify the Tyrol Basin office so the date of contact can be noted for largest possible refund.

- For valid reasons qualifying you for a refund, the date for a prorated refund will be determined as the date Tyrol Basin has received both your physical season pass card and request.
- Refunds will not be issued for personal transportation issues, changing one's mind after pass purchase, or a passholder's inability to schedule time to go skiing or snowboarding.
- For any other requests for season pass refunds, your request must be submitted in writing stating the reason you believe you are qualified to receive a refund or prorated refund. If your request is granted, your season pass must be returned to Tyrol Basin before a refund of any kind will be issued. A determination will be made on the request within three weeks of its receipt.

- When refunds are given, they will be applied in the manner they were received, whenever possible. Cash or checks will be returned in the form of a check and credit card refunds will be issued to the same card used in the original transaction. All refunds will be returned to the person who paid for the pass.
- No refunds, partial or otherwise, will be given for any reason after March 1st of the current ski season year.